

# Terms and Conditions

Effective Date: June 1, 2025

Website: <https://www.closing-call.ai>

Company Name: Closing-Call.AI, LLC ("Company", "we", "us", or "our")

## 1. Acceptance of Terms

By accessing or using our website or services, you ("Client", "User", or "You") agree to be bound by these Terms and Conditions, our Privacy Policy, and all applicable laws. If you do not agree, you may not access or use our services.

## 2. Services Provided

Closing-Call.AI provides AI-powered voice agents and automation tools to assist with:

- Collections and billing reminders
- Sales development and outbound communication
- CRM administrative support and backend workflow automation

The services may include access to software, APIs, dashboards, reporting tools, integrations, and AI voice agent performance data.

## 3. Client Responsibilities

You agree to:

- Provide accurate and up-to-date contact, billing, and business information
- Use the services for lawful purposes only
- Maintain the confidentiality of your login credentials
- Ensure compliance with all applicable regulations in your industry

You are solely responsible for ensuring that your use of our services complies with laws such as the TCPA, FDCPA, and other local or federal regulations regarding automated communication.

## 4. Intellectual Property

All software, technology, AI models, documentation, trademarks, and other content provided by Closing-Call.AI remain the exclusive property of the Company. You may not reverse-engineer, replicate, or resell our technology without written permission.

## 5. Payment Terms

All fees for services will be clearly outlined in your contract or service-level agreement (SLA). Payment is due as specified (monthly, quarterly, or annually), and late payments may incur interest or service suspension.

## 6. Termination

We reserve the right to suspend or terminate access to our services at any time for violations of these terms, non-payment, or misuse. You may cancel services with 30 days' written notice, unless otherwise outlined in a specific agreement.

## 7. Disclaimers

- We provide our services "as-is" and "as-available".
- We do not guarantee any specific business outcomes, collection success rates, or revenue improvements.
- AI agents may occasionally produce unexpected or erroneous outputs. It is your responsibility to monitor and supervise AI usage.

## 8. Limitation of Liability

To the fullest extent permitted by law, Closing-Call.AI shall not be liable for indirect, incidental, consequential, or punitive damages arising out of or related to your use of our services.

## 9. Indemnification

You agree to indemnify and hold harmless Closing-Call.AI, its affiliates, and its officers from any claims, losses, damages, or legal disputes arising from your use of the services or breach of these terms.

#### **10. Modifications to Terms**

We may revise these Terms at any time. Changes will be posted on this page with an updated effective date. Continued use of our services after changes constitute acceptance.

#### **11. Governing Law**

These Terms shall be governed by the laws of the State of Arizona, without regard to its conflict of law principles. Any legal actions shall be brought in Maricopa County, AZ.

#### **12. Contact Information**

For questions about these Terms, contact:

 [info@closing-call.ai](mailto:info@closing-call.ai)